

# San Bernardino Police Department

Emergency 911  
Police Dispatch (909) 383-5311  
General Information (909) 384-5742

## DISTRICT RESOURCE OFFICERS

Northeast District (909) 384-5790  
Northwest District (909) 384-5781  
Southeast District (909) 384-5782  
Southwest District (909) 384-5688  
Downtown District (909) 384-0681  
Operation Phoenix (909) 384-5618  
Homeless Advocate (909) 384-5776  
Community Affairs Unit (909) 384-4953

Please phone the Police District Resource Officers to report or discuss strategies for resolving problems in your neighborhood.

**CRIME TIP HOTLINE:** (909) 384-5656

Keeping our city free from criminal activity is a cooperative effort. We encourage residents to work with us. Report criminal activity directly to the San Bernardino Police Department by calling our confidential/private tip line.

**POLICE COMMISSION** (909) 384-5610

The Police Commission is an advisory group that assists the Police Department, the Mayor and the Common Council by working together with them for the common good of the city of San Bernardino.



San Bernardino Police Department



Keith L. Kilmer, Chief of Police

*"The men and women of the San Bernardino Police Department are dedicated to serve. Please join us in making this community safer."*

## Mission Statement

The San Bernardino Police Department is committed to:

- Progressive quality police service;
- A safe environment to improve the quality of life;
- Crime reduction through community problem solving.



# Community Resource Guide



*"Setting the Standard of Excellence"*

## Information and Referral Services for the City of San Bernardino

**Community Oriented Public Safety** is a philosophy that promotes partnerships between the community and city departments to solve neighborhood problems and improve the quality of life.

It is important that we have your support and assistance. When you play an active role in the problem solving process, the result is a safer community and improved quality of life. This guide provides information to assist you in solving community problems.



## **SBPD SERVICES**

### **Animal Control** (909) 384-1304

Dog licensing, report loose dogs, dangerous or injured animals, dog bites and animal cruelty investigations.

### **Community Relations** (909) 384-5742

Crime prevention, Neighborhood Watch, apartment or business watch, Megan's Law & volunteer programs

### **Detective Bureau** (909) 384-5615

To get information regarding an investigation (please have your case number available)

### **Gang Unit** (909) 384-5696

To provide information regarding illegal narcotic activity, prostitution and illegal gaming in the city.

### **Graffiti Unit** (909) 384-5658

To provide investigating officers information that will lead to graffiti related arrests.

### **Narcotics/Vice Unit** (909) 386-1210

To provide information regarding illegal narcotic activity, prostitution and illegal gaming in the city.

### **Records Bureau** (909) 384-5727

To obtain copies of police reports

### **San Bernardino Auto Theft Task Force** (909) 388-4898

To provide investigating officer information that would lead to chop shops or vehicle/boat theft related cases.

### **Traffic Division** (909) 384-5735

To get information regarding red light cameras, vehicle releases, stolen or recovered vehicle information and tow company names and numbers

**To speak directly to an investigation officer call the specified bureau or unit.**

## **REFERRAL SERVICES**

### **Adult Protective Services** (909) 384-5796

Provide services to seniors and at risk individuals. To improve or maintain choice, independence. To report cases of elderly or disabled person's abuse.

### **Better Business Bureau** (909) 825-7280

To file a complaint about a business

### **Child Protective Services** (909) 384-9233

To report child abuse, speak to a child's social worker, or for referral services and resources.

### **City Attorney's Office** (909) 384-5355

To prosecute ordinance violations and violations of certain state laws.

### **City Hall Information** (909) 384-5211

A general information line for the public.

### **Code Enforcement** (909) 384-5205

To report substandard buildings, people living in garages, abandoned vehicles (on private property), and overgrown weeds and tall grass (on private property).

### **District Attorney's Office** (909) 387-8309

For information regarding the prosecution of adult felony and misdemeanor crimes.

### **Family Service Center** (909) 886-6737

Provides individual and family counseling, anger management, domestic violence and child medical services

### **Fire Department** (909) 384-5388

To report a possible fire hazard or building facility inspections

### **Gas Department Emergency** (800) 427-2200

This is a 24-hour line

### **Graffiti Removal** (909) 384-5250

### **Health Department**

#### **Immunization** (800) 722-4794

#### **Nutrition Program** (800) 643-6630

### **Homeless Services**

#### **Salvation Army** (909) 888-4880

#### **Mary's Table** (909) 888-8977

#### **Homeless Services** (909) 388-4133

### **Housing Authority** (909) 890-0644

To inquire about Section 8 assistance and to report fraud or wrongdoing on the Section 8 program.

### **Inmate Locator Information**

#### **Central Detention Center** (909) 384-9059

#### **West Valley Detention Center** (909) 350-2476

#### **Juvenile Hall** (909) 383-1769

### **Juvenile Delinquency Prevention** (909) 382-4164

Provides leadership for the support and evaluation of existing youth programs

### **Legal Aid** (909) 889-7328

Legal assistance, education, and community outreach. (Assistance with obtaining restraining orders)

### **Mental Health Emergency Services**

#### **Crisis Team** (909) 421-9233

On site psychiatric assessment for adults and juveniles.

#### **Missing Children** (800) 999-7846

#### **National Locate Center**

#### **National Hotline for** (800) THE-LOST

#### **Sexually Exploited Children** OR (800) 843-5678

### **Poison Control** (800) 222-1222

For information regarding food and hazardous material consumption.

### **Public Works** (909) 384-5355

For the repair, maintenance and upkeep of city streets, trees, lights, sidewalks, trash pick up and water services.

### **United Way Help Line** 211

### **Veteran's Services**

#### **Alcohol Rehab Program** (909) 381-3774

### **Victim Services** (909) 387-6550

Crisis and emergency services. Restitution and relocation assistance.

### **Domestic Violence** (909) 381-3471

#### **Support Network** (800) 799-7233

#### **Sexual Assault** (909) 885-8884

### **Youth Services**

#### **Boys & Girls Club** (909) 888-6751

Positive place for kids and after school programs

#### **C.A.R.T. Academy (ages 13-17)** (909) 514-1132

This program builds self-esteem and aids in beating the cycle of criminal behavior, while guiding the student to success.

#### **T.A.Y. Center (ages 16-25)** (909) 387-7194

Designed by youth for youth with mental and emotional problems.

#### **Young Visionaries** (909) 881-3382

Youth leadership academy