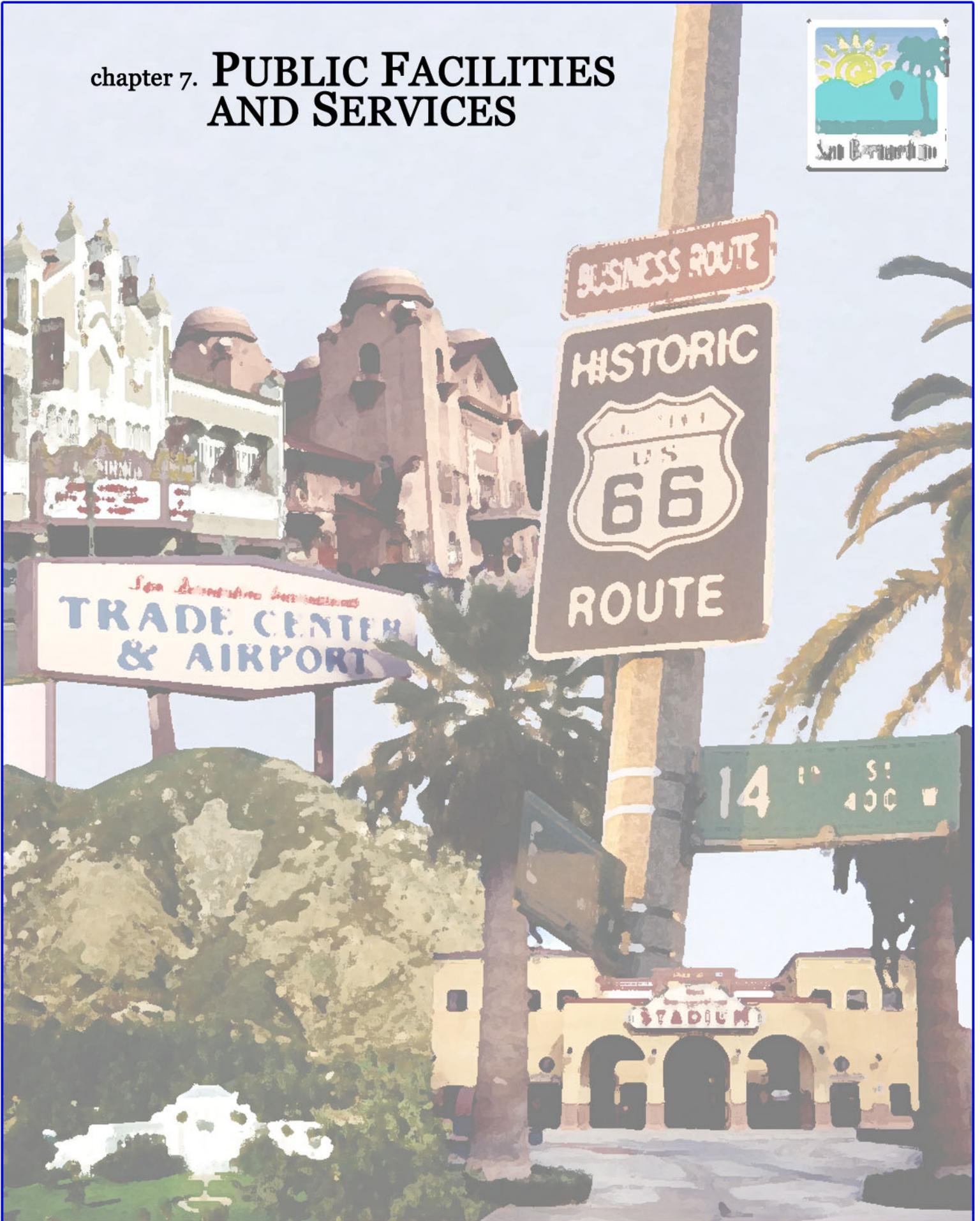


chapter 7. **PUBLIC FACILITIES
AND SERVICES**



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Chapter 7. Public Facilities and Services

INTRODUCTION

Public services and facilities play an essential role in enhancing San Bernardino’s quality of life. The presence of high quality public services and facilities such as fire protection, law enforcement, libraries, and schools significantly influence the health and viability of our residential, commercial, and industrial communities.

The effectiveness of our community resources is the result of careful planning, thoughtful decisions, and the provision of adequate funding. As we continue to grow and mature, the public services and facilities necessary to support our new development will need to be provided and the existing facilities will continue to require maintenance, rehabilitation, and replacement. Given our prevailing fiscal and economic constraints, this is a challenging job.

Purpose

The Public Facilities and Services Element identifies the City’s goals, policies, and programs concerning the provision of public facilities and services, including the following:

- ◆ Fire Protection and Emergency Services,
- ◆ Police Services,
- ◆ Schools, and
- ◆ Community Centers, Libraries, and Cultural Facilities.



Examples the types of public services and facilities in our community. Source: City of San Bernardino Website.



Relationship to Other Elements

This element is not a legally mandated part of the General Plan, but its inclusion demonstrates the commitment to our citizens' quality of life. It supports the Land Use Element by establishing the service standards necessary to support a growing population. In addition, it provides leaders and residents with an update of realistic standards to provide the highest possible levels of service to all segments of the community commensurate with fiscal realities.

As we were unfortunately reminded in 2003, the threat of wind driven wildland fires is a real concern in the hillsides. A thorough discussion and related polices can be found in the Safety Element.

ACHIEVING THE VISION

Our continued activities and improved quality of life are dependent on the provision and maintenance of high quality public services and facilities. The quality of our schools, police, and fire services are important to our sense of community pride and to attract investment and redevelopment.

We have been successful in reducing our crime rates; however, crime is still one of our major concerns, especially in our Sphere of Influence. We value our fire services but need to ensure there is an adequate level of personnel, strategies, building requirements, and mutual aide agreements in place to prevent future disasters. For both our fire and police services, the right amount of personnel and equipment must be available to ensure rapid response times throughout the City.

Our schools, colleges, and universities represent our future and it is our goal to collaborate them to ensure the best possible education. Our two major educational institutions, California State University, San Bernardino and the San Bernardino Valley College, must be fully integrated with the rest of the City through physical linkages and increasing interactions with the our grade schools and our community.

As our population continues to grow, we need to expand our critical services and infrastructure in the appropriate manner and locations to accommodate the new population. We must do so in the most cost effective and equitable means possible. The Public Services and Facilities Element is responsive to our Vision because it represents our desires to:

- ◆ Enjoy a cost effective and high level of public services and facilities that meet the needs of our residents and businesses;



An example of the types of community efforts we employ to help make San Bernardino safe.

- ◆ Know that the financial resources for the ongoing operation and maintenance of our public facilities and programs is in place;
- ◆ Know that, prior to any annexation, an adequate level of services to serve both the new and existing City areas is available;
- ◆ Ensure that we have adequate levels of law enforcement, fire, and emergency services personnel and equipment to rapidly meet the needs of our community;
- ◆ Coordinate our local, state, and federal emergency resources to ensure a prompt and an adequate level of response in the event of a major disaster;
- ◆ Realize educational, economic, and social partnerships with California State University, San Bernardino and the San Bernardino Valley College; and
- ◆ Coordinate with our local school districts to ensure continued development of quality K-12 schools and provide a valuable amenity to attract new residents and businesses.



GOALS AND POLICIES

The following presents the goals and policies for public facilities and service related issues in the City of San Bernardino planning area. The public facilities discussed in this Element are mapped on Figure PFS-1.

Law Enforcement and Crime Prevention

San Bernardino Police Department Community Service Offices	
Patrol Area	Location
Western District (Area A)	1574 Baseline Street, # 103 1332 W. 5 th Street
Northern District (Area B)	941 W. Kendall Drive
Eastern District (Area C)	1535 E. Highland Avenue, Suite C
Central District (Area D)	334 W. Baseline
Southern District (Area E)	204 Inland Center

Source: City of San Bernardino Website

Police services are provided by the City Police Department within the City limits and the County Sheriff in the unincorporated area. The planning area is served by a main police station and six community service offices that serve five designated geographical patrol districts (See sidebar).

The City Police Department operates under a mutual aid agreement with police agencies in the surrounding cities. This allows use of up to fifty percent of adjacent agency resources upon request and for automatic response within zones of mutual aid.

The unincorporated portions of the planning area are provided police services from the San Bernardino County Sheriff's Department. The County Sheriff operates from an office in the City of San Bernardino. The Sheriff's Department and the City Police Department provide mutual backup services upon request within both the City and unincorporated areas.

The California Highway Patrol in San Bernardino provides traffic patrol on State Highways and also on roads within the unincorporated areas of the County. The Highway Patrol also provides emergency response backup to the City Police and the County Sheriff upon request. The Highway Patrol office is located within the corporate limits of the City.

The San Bernardino Police Department maintains a ratio of approximately one sworn officer for every 820 residents.

Goal 7.1 **Protect the residents of San Bernardino from criminal activity and reduce the incidence of crime.**

Policies:

7.1.1 Maintain a complement of personnel in the Police Department that is capable of providing a timely response to criminal activity and can equitably protect all citizens and property in the City. (A-3 and PFS-2)



Source: City of San Bernardino Website.

- 7.1.2 Coordinate inter-agency agreements with the County and adjacent jurisdictions to provide assistance and cooperation on inter-jurisdictional cases. (PFS-5)
- 7.1.3 Continue to support and encourage community-based crime prevention efforts through regular interaction and coordination with existing neighborhood watch programs, assistance in the formation of new neighborhood watch groups, and regular communication with neighborhood and civic organizations. (LU-4 and PFS-6)
- 7.1.4 Assist the San Bernardino City Unified School District and other educational agencies in creating a program of early intervention for students that will provide instruction, recreation, and training programs outside of the classroom. (PFS-1)
- 7.1.5 Ensure that landscaping (i.e., trees and shrubbery) around buildings does not obstruct views required to provide security surveillance. (LU-1 and PRT-1)
- 7.1.6 Require adequate lighting around residential, commercial, and industrial buildings in order to facilitate security surveillance. (LU-1 and PRT-1)
- 7.1.7 Require the provision of security measures and devices that are designed to increase visibility and security in the design of building siting, interior and exterior design, and hardware. (LU-1 and PRT-1)



Fire Protection and Emergency Services

Fire prevention, fire protection, and emergency medical service in the planning area within the San Bernardino City limits are provided by the San Bernardino City Fire Department. There are twelve fire stations in San Bernardino (See sidebar).

The City Fire Department has mutual joint response agreements with the cities of Loma Linda, Colton, Rialto, and Central Valley Fire District (Station #75, in Muscoy), and the U.S. Forest Service.

In addition to local joint response, all fire departments in the State are signatory to a master mutual aid agreement. This agreement was established to provide assistance for major incidents. The agreement states in part that political subdivisions will reasonably exhaust local resources before calling for outside assistance.

Unincorporated areas within the planning area receive fire protection and Emergency Medial Services (EMS) delivery from the Central Valley Fire District (CVFD) or the California Department of Forestry/County Fire Department (CDF). San Bernardino County contracts with CDF for fire protection in areas not covered by other fire departments.

CDF is responsible for the remaining unincorporated areas including the unincorporated islands within the City limits. CDF has three stations in the area, a station at Baseline and Central in Highland, which is responsible for the City of Highland, a station at 38th Street and Sierra Way in the City, and a station on Cajon Boulevard, at the Devore off-ramp in the northwest portion of the planning area.

The City uses the Uniform Fire Code, the National Fire Codes, the California Administrative Codes, Title 19 and Title 24 as the basis for its enforcement programs. Along with these codes, the City has adopted more stringent fire regulations in the areas of building construction. For instance, automatic fire sprinklers are required for buildings over 5,000 square feet, all chimneys in the City must be equipped with approved spark arresters, and any structure that is two or more stories in height must have paved access to within 50 feet of the structure for roof access.

The City Fire Department maintains an inspection program to ensure that all buildings are in compliance with our fire codes. To meet the demands of the inspection program, the engine companies are responsible for

San Bernardino Fire Department Fire Stations	
<i>Station</i>	<i>Location</i>
1	200 E. 3 rd Street
2	1201 W. 9 th Street
3	2121 Medical Center Drive
4	2641 N. "E" Street
5	1640 Kendall Drive
6	1920 Del Rosa Drive
7	282 W. 40 th Street
8	3398 E. Highland Avenue
9	202 Meridian Avenue
10	502 S. Arrowhead Avenue
11	450 E. Vanderbilt Way
12	San Bernardino International Airport

Source: City of San Bernardino Website



Source: City of San Bernardino Website.

inspecting all multiple-family residential of three or more units and small retail units. The remainder of the buildings, uses, and licenses are handled by the fire prevention bureau. All members of the Fire Department are responsible for the identification of generators of hazardous wastes and their safe disposition.

The Insurance Service Office (ISO) Grading Schedule is a means of classifying cities with reference to their fire defenses and physical conditions. The insurance classification developed under this schedule is only one of several elements used in development of fire insurance rates. The ISO rating for the San Bernardino is Class 3. The ISO rating is on a scale from 1-10 with Class 1 being the best. In most instances, the fire insurance costs are the same for single-family residential structures in the 2-4 rating. Commercial, industrial, and multiple residential insurance costs can be substantially affected by ISO ratings.

The Fire Department maintains a response time of six minutes within the planning area.

Goal 7.2 Protect the residents and structures of San Bernardino from the hazards of fire.

Policies:

- 7.2.1 Assure that adequate facilities and fire service personnel are maintained by periodically evaluating population growth, response time, and fire hazards in the City. (A-3 and PFS-2)
- 7.2.2 Assess the effects of increases in development density and related traffic congestion on the provision of adequate facilities and services ensuring that new development will maintain fire protection services of acceptable levels. (PFS-2)
- 7.2.3 Establish a program whereby new development projects are assessed a pro rata fee to pay for additional fire service protection to that development. (PFS-3)
- 7.2.4 Coordinate inter-agency fire service protection agreements with County U.S. Forest Service, and other fire protection agencies. (PFS-5)
- 7.2.5 Maintain an “ISO” fire rating of at least class 3.



Source: City of San Bernardino Website.



Fire Station Number Station 223
2121 Medical Center Drive.
Source: City of San Bernardino Website.



- 7.2.6 Require that all buildings subject to City jurisdiction adhere to fire safety codes. (LU-1)
- 7.2.7 Develop and implement a comprehensive high-rise fire safety program.
- 7.2.8 Promote public education regarding fire safety to address issues such as storage of flammable material and other fire hazards. (PFS-1 and PFS-4)
- 7.2.9 Continue uniform reporting of all fire emergency data including type and cause of fire alarm response time and damage/injury data. (PFS-2)

Education

The City does not have jurisdiction over the school districts, which are separate entities that must satisfy their mandates and plan for their futures. Similar to a City, the school districts have certain powers to create new schools. However, this requires compliance with applicable land use and environmental regulations.

Working in cooperation, the City and school districts can assist each other to minimize potential impacts, capitalize on mutual opportunities, and improve our community.

Educational services within the majority of the planning area are provided by the San Bernardino City Unified School District (SBCUSD). The SBCUSD is planning for new or expanded campuses to meet student population demands and upgrade facilities. As shown on Figure PFS-1, the SBCUSD has identified a number of target areas to examine for future school sites. As new schools are developed, Figures LU-1 and LU-2 should be updated accordingly.

Portions of the planning area also extend into Colton Joint Unified, Redlands Unified, and Rialto Unified School Districts. San Bernardino residents attending schools in these two districts comprise approximately 2% of Colton's and 12% of Rialto's total school enrollments. A small, undeveloped portion of the planning area in Highland Hills extends into Redlands Unified School District. As this area develops, its residents will attend schools in the Redlands Unified School District.

San Bernardino is fortunate to have the San Bernardino Valley College (SBVC) and California State University, San Bernardino (CSUSB) within its planning area. SBVC enrolls approximately 10,000 students in a two-year liberal arts program, and includes technical, vocational, certificate and transfer programs. The 430-acre Cal State San Bernardino campus functions as a four-year liberal arts and sciences college. CSUSB enrolls over 16,000 students and is projected to house approximately 3,000 students on-site. CSUSB offers 42 baccalaureate degree programs, 15 teaching credentials, and 21 master's degree programs through five colleges: Arts and Letters, Business and Public Administration, Education, Natural Sciences and Social and Behavioral Sciences. CSUSB is growing and has added 10 new buildings in the last 10 years.

These higher educational institutions are major community features that can be serve as a catalyst for growth and improvement as well as a positive marketing tool for the City. Our goal is to interconnect and unify these facilities through the use of cohesive design, landscaping, signage, enhanced pedestrian connections, and improved parking conditions. A thorough discussion and detailed policies to this affect are included in the Land Use Element.

Goal 7.3 **Meet the educational needs of the City's residents and integrate our higher educational facilities into the fabric of our community.**

Policies:

- 7.3.1 Work with the local school districts, CSUSB, and SBVC to expand facilities and services to meet educational needs. (LU-1 and PFS-4)
- 7.3.2 Work with the School District to ensure that new residential subdivisions dedicate land or contribute fees for the expansion of school facilities to meet the needs attributable to the new housing. (LU-1)
- 7.3.3 Work with the School District to consider alternative funding programs for school facilities construction and provision of educational programs should there be a shortfall of traditional revenue. (PFS-1)
- 7.3.4 Cooperate with the San Bernardino City Unified School District, California State University, San Bernardino, and San Bernardino Valley College to integrate educational programs and facilities; ensure that adequate educational services are provided for youth; the educational needs of the students are being monitored; and the educational curricula is being designed to meet these needs. (PFS-1)
- 7.3.5 Work with the Unified School District and all local educational agencies, including private schools, to provide continuing adult education courses. (PFS-1)





Our very own historic California Theater.



Our Paul Villaseñor Branch Library.

**San Bernardino Library
Department
Libraries**

<i>Library</i>	<i>Location</i>
Norman F. Feldheym Central Library	555 West 6th Street
Dorothy Inghram Branch Library	1505 W. Highland Ave.
Howard M. Rowe Branch Library	108 E. Marshall Blvd.
Paul Villaseñor Branch Library	525 N. Mt. Vernon Ave.

Source: City of San Bernardino Website

Civic Institutions and Cultural Facilities

San Bernardino’s cultural achievements are measured as much by the activities of local organizations as the facilities that house them. Art associations, such as the Arts on 5th Gallery (468 W. Fifth St.), theater and dance groups, an historical society, opera association, symphony, and a concert association contribute to San Bernardino’s cultural climate. We are proud to have the historic California Theater within our Downtown, which provides a venue for shows and entertainment. In addition, the Mayor’s Office of Cultural and International Affairs organizes cultural events in the City, including a sister cities program between San Bernardino and seven international cities. The Mayor and Common Council have recently approved a one-half percent assessment on new commercial development to be dedicated to the arts; annual revenues from this assessment are estimated at \$230,000.

The San Bernardino Public Library is governed by the administrative Library Board of Trustees as provided by Article XII of the Charter of the City of San Bernardino. Library services are provided at four sites, as described in the sidebar.

The San Bernardino planning area contains a variety of civic institutions, including City and County government offices, the County Courthouse, two public colleges and the public library system. Cultural facilities include theaters, libraries, art galleries, and a museum.

Goal 7.4 Maintain and enhance the cultural quality of life for the City’s residents.

Policies:

- 7.4.1 Actively support public and private arts activities by coordinating City sponsored programs, private support activities, loans and grants, and other means of participation. (A-3 and PFS-9)
- 7.4.2 Work with public and private organizations in the community, county, and state to ensure that cultural and art programs are coordinated.
- 7.4.3 Require developers to incorporate art in new commercial and industrial projects or contribute in-lieu fees for public art improvements as permitted by State Law. (LU-1)

- 7.4.4 Incorporate sculpture, paintings, and other forms of art in City buildings.
- 7.4.5 Focus elements of art in the City's key activity areas and corridors. (CD-1 and PFS-1)
- 7.4.6 Evaluate the feasibility for the development of a regional center for the performing and fine arts. (PFS-1)
- 7.4.7 Evaluate the feasibility of developing a facility as an archive for the City's historical resources. (PFS-1)
- 7.4.8 Coordinate and promote the public's awareness of arts programs through City newsletters and other publications and cable television public access. (PFS 10-12)
- 7.4.9 Facilitate the formation of community groups involved in cultural activities and provide artists, craftsman and dancers with communication opportunities by establishing a referral service or newsletter.
- 7.4.10 Work with recreation services and schools to develop art appreciation programs.
- 7.4.11 Annually allocate funds to support cultural and arts activities in the City. (A-3)
- 7.4.12 Solicit state and federal funds to support local cultural and arts activities, as they are available. (A-3 and PFS-9)
- 7.4.13 Solicit corporate sponsorship and private donations for public art and art and cultural facilities and programs.
- 7.4.14 Construct new libraries and rehabilitate and expand existing library facilities and programs as required to meet the needs of existing and future residents. (PFS-6)
- 7.4.15 Acquire materials for the library facilities that reflect the needs and interests of the City residents. (PFS 9 and PFS-6)
- 7.4.16 Provide outreach services for seniors and the handicapped, if they cannot visit library facilities.
- 7.4.17 Provide appropriate linkages for the library's use of telecommunication and computer-based data for the storage, retrieval, and display of information including



online access and CD Rom, as technologies develop and are standardized. (PFS-9 and A-3)

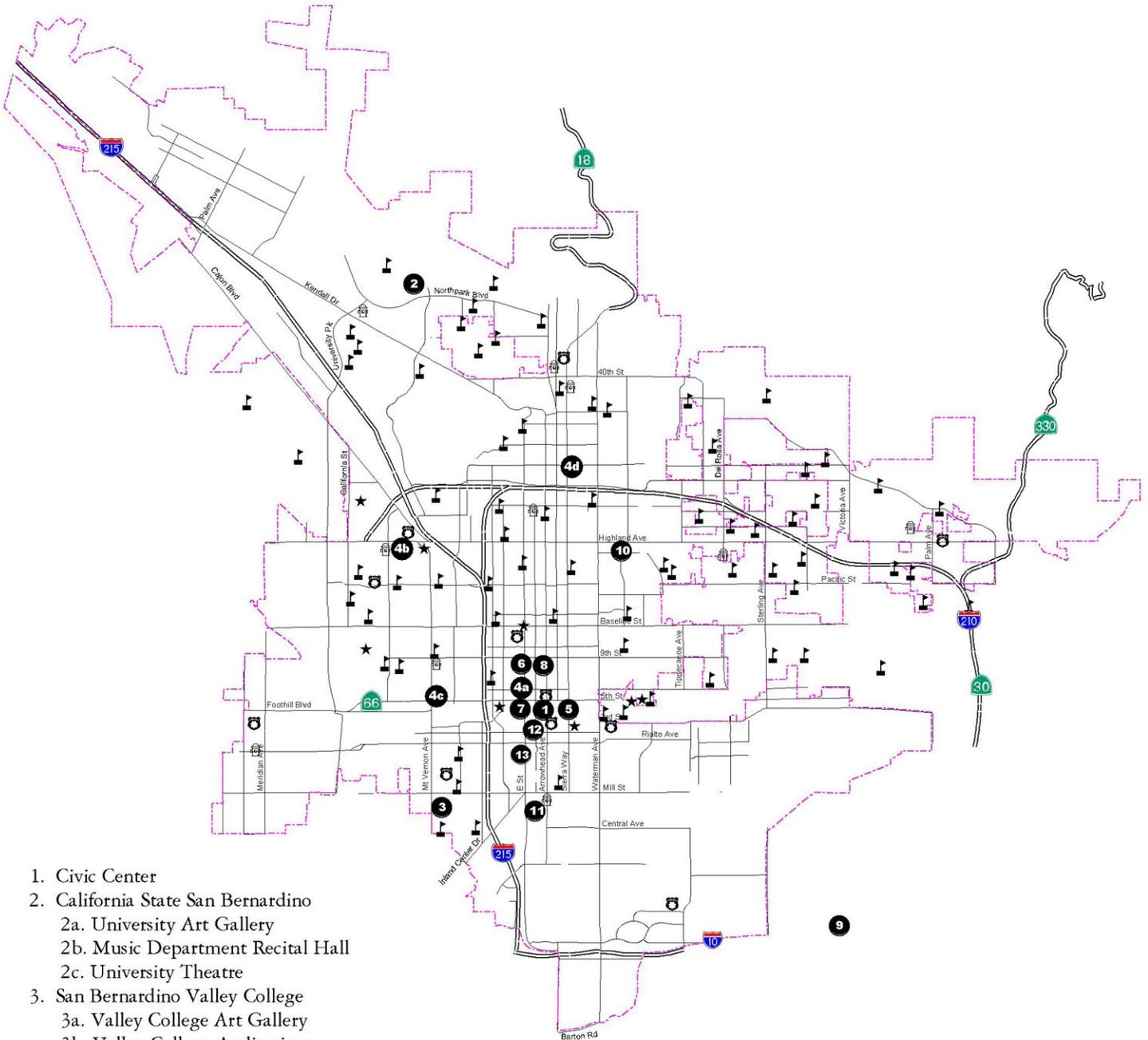
7.4.18

Continue to provide funding for library facilities and activities, examining other potential funding sources, including state and federal and corporate and private contributions. (A-1)

7.4.19

Develop and install automated library circulation system and automated catalog for accurate and efficient control of materials. (A-3 and PFS-1)

Civic, Institutional, and Cultural Facilities



- 1. Civic Center
- 2. California State San Bernardino
 - 2a. University Art Gallery
 - 2b. Music Department Recital Hall
 - 2c. University Theatre
- 3. San Bernardino Valley College
 - 3a. Valley College Art Gallery
 - 3b. Valley College Auditorium
- 4a. Norman Feldheim Library
- 4b. Dorothy Ingram Branch Library
- 4c. Paul Villasenor Branch Library
- 4d. Howard M. Rowe Branch Library
- 5. San Bernardino County Library Administration
- 6. Sturges Auditorium
- 7. California Theatre of Performing Arts
- 8. Heritage House Museum
- 9. San Bernardino County Museum
- 10. Franklin D. Roosevelt Bowl
- 11. National Orange Showgrounds
- 12. Convention Center
- 13. Baseball Stadium

-  School
-  Fire Station
-  Police/Hwy Patrol/Sheriff
-  Community Center





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