

How to report "Street Light Outages"

Here are some questions you may be asked when you call:

1. What is the location of the street light (street address nearest the pole and nearest cross streets)?
2. Are there any points of reference (i.e. next to fire hydrant on the south east corner of the intersection)?
3. Is a single light that is out or are multiple lights out?
4. How long has the street light been out?
5. Do you know the pole number, typically located on the front of the pole facing the street?
6. Are there any signs of tampering/vandalism?
7. Is the pole wooden or concrete? *Note: Wooden poles in the City of San Bernardino are maintained by Southern California Edison (SCE). Any pole with an pole number ending with an "E" also belongs to SCE.*

To report a San Bernardino pole (typically concrete)

Please call:

1-909-384-7272

For a Southern California Edison pole (typically wooden) ending with the letter "E"

Please call:

1-800-611-1911

Information provided by **Council Member Valdivia**

